



RAMON GENTIL TOLENTINO SORIANO

Blk. 34 Lot 15 Lunar Rover Street

Moonwalk Village, Talon Singko,

Las Piñas City

Mobile Number: 0967-2735455

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CAREER OBJECTIVE

To attain a position that best suits my qualification in the field of Marketing and Telecommunication.

WORK EXPERIENCE

<i>Customer Service Representative</i>	25 September – 04 November 2019 Optum Global Solutions (Philippines), Inc. Alabang, Muntinlupa City
<i>Travel Consultant</i>	06 December 2017 – 25 June 2018 Interglobe Technologies Sykes Bldg. Alabang, Muntinlupa City
<i>Marketing Assistant</i>	01 February 2016 – 31 July 2017 First Light Enterprises B25 L33 Hamilton heights Talon 5, Las Piñas City
<i>General Inquiries</i>	9 November 2015 –25 January 2016 IBEX Global Solutions SM Sucat, Parañaque City
<i>Customer Care Associate</i>	24 February 2014 –11 June 2014 HSBC Electronic Data Processing (Phils.), Inc. Filinvest One Bldg., 2F-6F Northgate Cyberzone, Filinvest City, Alabang,Muntinlupa City

<i>Process Associate</i>	16 September 2011 –29 April 2013 GENPACT 12F GENPACT OCC Bldg. EDSA Corner Quezon Ave., Quezon City
<i>Operations Manager</i>	15 July 2009 –30 September 2010 PIMP MY SHIRT Robinson's Mall Imus, Cavite
<i>Customer Assistance</i>	1 August 2007 –18 December 2008 PASCKI.COM 2 San Marco St., Moonwalk Village, Talon V, Las Piñas City
<i>Operation Supervisor</i>	15 January 2005 –31 January 2007 Joystix Games and Amusement 4 th Level, Festival Mall, Filinvest Alabang, Muntinlupa City

EDUCATION

COLLEGE	:	<i>Univ. of Perpetual Help System Dalta</i> B.S. Computer Management Year Attended: 1995-1997
SECONDARY EDUCATION	:	<i>Las Piñas College</i> Pilar Village, Almanza, Las Piñas City Date Graduated: March 1990
PRIMARY EDUCATION	:	<i>BF Elementary School</i> BF Almanza, Las Piñas City Date Graduated: March 1986

SKILLS

Strong in oral and written communication, aggressive, hardworking, fast learner, reliable, can work under pressure, minimal supervision, and multi-task. Everything I do, I always give it 100% attention and dedication.

TRAINING AND SEMINARS ATTENDED

FINISHING COURSE FOR CALL CENTER AGENTS

(Under The TESDA PGMA Training for Work Scholarship Project)

Informatics Computer Studies-SM Southmall, Almanza, Las Piñas City

February 12, 2007-March 2, 2002

TRAINING ON BASIC COMPUTER

TESDA – B.F. Resort Village, Las Piñas City

February 2006 – March 2006

JOB SEEKING & JOB SUCCESS

Professional Ethics for Government Employees

Rotary International – Fairview Chapter

October 19, 1999

CAMBRIDGE COMPUTER LITERACY COURSE '95 LEVEL A

Introduction to Windows '95, Microsoftword Version 7.0

Informatics – C. M. Recto, Manila

September 23, 1997

PERSONAL DATA

Date of Birth	:	08 August 1973
Place of Birth	:	Quezon City
Civil Status	:	Married
Citizenship	:	Filipino
Height	:	5'5"
Weight	:	185 lbs.
SSS Number	:	33-3757313-5
Religion	:	Catholic
Language	:	English/Tagalog
Name of Father	:	Virgilio M. Soriano
Occupation	:	Deceased
Name of Mother	:	Elena T. Soriano
Occupation	:	Deceased